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An Coimisiún um Chaidreamh san Áit Oibre
Workplace Relations Commission

The World of Work: A Shifting Landscape

TUESDAY 6TH FEBRUARY 2018,
HIBERNIA CONFERENCE CENTRE,
DUBLIN CASTLE

**Exploring new work
trends and patterns**

WRC Activity

1 October 2015 – 31 December 2017

	2015	2016	2017	TOTAL
<u>Conciliation</u>				
Conferences	393	1348	1239	2980
Facilitation	79	423	995	1497
<u>Mediation</u>				
Telephone	210	662	419	1291
Complaint	-	69	164	233
<u>Adjudication</u>				
Complaints	3212	14004	14001	31217
Complaint Files	1690	6863	7317	15870
Decisions (Current)	-	1232	2247	3479
Legacy (On Hands)	3965	1628	295	(-3670)
<u>Advisory</u>				
New Projects	22	64	68	154
<u>Inspection</u>				
Concluded	1650	4830	4747	11227
Wages Recovered	€0.51m.	€1.5m	€1.77m	€3.8m.
Prosecutions	20	136	125	281
<u>Information</u>				
Calls Answered	17275	59459	52000	128700
Web Visits	0.35m.	2.2m.	2.33m.	4.9m.

New Dublin Office - November 2016



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Upgrading Regional Locations



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Sligo Office Relunched - June 2017



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Public Service Stability Agreement – June 2017



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Inspections of Trawlers

Atypical Working Scheme for Non-EEA Members



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Walk Through Working Life - September 2017

