



THE LABOUR COURT USER'S GUIDE



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The Labour Court is an independent workplace dispute resolution body providing a comprehensive service for the resolution of disputes concerning industrial relations and employments rights. The Labour Court is publicly funded and, in general, provides its services free of charge to the public¹.

The Labour Court deals with two distinct types of cases. In industrial relations disputes it operates as a tribunal which hears both sides to a dispute and issues a written recommendation setting out its opinion on how the particular dispute should be resolved. The parties to the dispute are expected to give serious consideration to the Court's recommendation.

In employment rights cases, the Court hears cases under all of the various employment law statutes where an individual worker makes a complaint alleging a breach of their statutory employment rights by their employer. These cases concern the statutory entitlements of workers, therefore, the Labour Court issues written decisions which are legally binding and enforceable on the parties. Decisions can be referred to the High Court, either on the basis of an appeal on a point of law or for judicial review.



How the Labour Court Works

The Labour Court operates by way of oral hearings before a division of the Court made up of three people. Each division for a hearing consists of a Chair/ Deputy Chair and a representative of both employers and workers, participating on an equal basis.

Hearings relating to industrial relations cases are held in private, while hearings relating to employment rights cases are, subject to certain exceptions, held in public².

The primary role of the Labour Court in industrial relations disputes is to make Recommendations for the resolution of disputes when other efforts have

failed to resolve the dispute, i.e. workers and employers are required to first effectively utilise direct means of resolution and other machinery of the State e.g. the Workplace Relations Commission (WRC) Conciliation Service or the WRC Mediation/ Adjudication Service. Where every effort to resolve the dispute has been made at the Workplace Relations Commission and the dispute remains unresolved the matter may then be referred to the Labour Court.

The Court has the power to make rules for the regulations of its proceedings. Copies of the Rules are available at www.workplacerelations.ie

¹ If you wish to make an appeal but have failed to appear at the first instance hearing at the Workplace Relations Commission you will have to pay a fee of €300 when lodging your appeal.

² A party to an employment rights appeal may apply to the Labour Court to have the hearing, or part of the hearing, conducted in private due to the existence of special circumstances.

In employment rights cases, the worker must first refer their case to the WRC for adjudication. Where either party is dissatisfied with the decision of the Adjudication Officer, that decision can be appealed to the Labour Court. It is important to note that a case on appeal before the Labour Court is heard afresh in its entirety as though the first instance stage had not occurred. No new claims can be introduced at the appeal stage.

There are five stages to cases before the Labour Court:-

- i. Referral of dispute/appeal
- ii. Arrangement for a Labour Court hearing
- iii. Parties lodge written submissions
- iv. Hearing before the Court
- v. Court issues its Recommendation/Determination/Decision.

Stage One: (a) Referral of Industrial Relations Cases to the Court

Referral by the WRC following conciliation

Where an industrial relations (normally collective) dispute generally concerning rates of pay and/or conditions of employment and involving workers/trade unions and their employers, has not been resolved using the conciliation services of the WRC, the WRC with the consent of both parties may refer the unresolved dispute to the Court.

Appeal of the Decision of an Adjudication Officer.

Where a case under the Industrial Relations Acts involving an individual worker has been heard by an Adjudication Officer and a Recommendation has been issued, either party to the dispute may appeal the Recommendation to the Labour Court; such appeals must be made to the Labour Court within 42 days of the date of the Adjudication Officer's Recommendation. For the avoidance of doubt, the date of the Adjudication

Officer's Recommendation is counted as day 1 of the **42 days**. Such referrals may be made using the Labour Court Appeal Form available at [www.workplacelrelations.ie/en/Appeals/](http://www.workplacelrelations.ie/en/workplacelrelations.ie/en/Appeals/)

Direct Referral by Worker

A worker in a trade dispute, or a trade union on his/her behalf, may directly refer a case to the Labour Court under Section 20(1) of the Industrial Relations Act, 1969, on condition that the worker agrees in advance to accept the Labour Court's Recommendation.

This may happen, for example, where the worker initially referred the dispute to the WRC Adjudication Service but the employer did not agree to have the case heard by an Adjudication Officer. In such a case the WRC will inform the worker that the employer has not agreed to attend an Adjudication Officer hearing and that a direct referral may be made to the Labour Court under Section 20(1) of the Industrial Relations Act, 1969. Such referrals may be made using the relevant Section 20(1) complaint form which is available

at www.workplacelrelations.ie/en/Publications_Forms/

(b) Referral of Appeals of an Adjudication Officer to the Court in Employment Rights Cases

The Court hears appeals under all of the various employment law statutes where an individual worker complains of a breach of their statutory employment rights by their employer. Either or both parties may refer an appeal of an Adjudication Officer's Decision in employment rights cases to the Labour Court within 42 days of the date of the Adjudication Officer's Decision, using the Labour Court Appeal Form. The Court may extend the time limit but only in exceptional circumstances. When the appeal form is received it will be date stamped and this is the date on which it will be deemed to have been received by the Labour Court. The time limit of 42 days starts from and includes the date of the Adjudication Officer's Decision. For the avoidance of doubt, the date of the Adjudication Officer's Decision is counted as day 1 of the 42 days.

The purpose of the appeal is not to review the Adjudication Officer's Decision but rather to make the case afresh to the Court.

NOTE: Please ensure that the registered name of the employer is cited correctly in any referral to the Court.

Stage Two: Arrangements for a Labour Court Hearing

Where there is agreement at conciliation to jointly refer an industrial relations dispute to the Labour Court, the WRC will, if it is satisfied to do so, refer the matter to the Court. The Programming Section of the Court will then make contact with both parties giving details of when the written submissions will need to be received by the Court and giving a time, date and venue for the hearing.

Where the Court receives an appeal of an Adjudication Officer's Recommendation/Decision or a direct referral under Section 20(1) of the Industrial Relations Act 1969, the

Programming Section will similarly make contact with the parties giving details of when the written submissions will need to be received by the Court and giving a time, date and venue for the hearing. Appeals Forms may be downloaded from the Labour Court website **www.workplacerelations.ie** and must be returned along with a copy of the Adjudication Officer's Recommendation/Decision.

In the case of direct referrals by a worker under Section 20(1) of the Industrial Relations Act 1969, the form must be signed confirming that the worker will be bound by the outcome.

Labour Court hearings take place in Dublin and a number of venues around the country. If an interpreter or other support is required this request should be stated on the Form when submitting the appeal. Hearings are normally scheduled for 90 minutes but depending on the complexity of the case may be scheduled for a longer period.

Stage Three: Parties make written submissions

Submissions in cases referred under the Industrial Relations Acts and Appeals made under Employment Rights Enactments

The parties to a case must provide the Labour Court with written submissions in advance of the date set for the hearing of the case. An appeal of an Adjudication Officer's Decision is a de novo hearing (as though it had not been heard before). The purpose of a written submission is to aid the Court members' understanding of the party's position/arguments on the issue(s) being complained of or in dispute. The submission is an opportunity for each party to set out their case and state the reasons why they believe that their case should succeed. Along with submissions, parties are required to submit details of witnesses, if any, to be heard as part of an appeal. Witness statements should also be included. Submissions will be exchanged between the parties on the day of the hearing, shortly before it begins.

The Court will ensure that documents submitted to it by either party will be made available to the other party.

The main body of the written submission should be no more than 4 to 5 pages with relevant supporting documentation included as appendices. If a party wishes to draw the Court's attention to legal precedents then a copy of these should be included with the submission. All pages of the submission, the appendices and any other submitted documentation should be numbered for ease of referral at the hearing.

Six copies of the submissions must be sent to the Court not later than seven working days prior to date of the hearing. (See below regarding Equality and Unfair Dismissal Appeals).

Submissions of Appeals under Employment Equality Acts and the Unfair Dismissals Acts

In the case of appeals under the Employment Equality Acts and the Unfair Dismissals Acts, different

arrangements apply. In such cases, the Court will require the Appellant's submission within three weeks of lodging the appeal setting out the factual and legal issues relied upon. This will then be sent to the Respondent who will be required to lodge its submission within a further three weeks, and this will, similarly, be copied to the Appellant. The submissions should be accompanied by a statement of the number of witnesses, if any, that the party filing the submission intends to call at the hearing of the appeal. This information is required so as to facilitate the Court in estimating the time required for the hearing. When all such submissions have been received, then and only then will these cases be set down for a hearing.

NOTE: submissions/documents/appendices provided to the Adjudication Officer at the first instance are not passed on to the Labour Court for the appeal - the Workplace Relations Commission and the Labour Court are separate bodies. If you wish to bring any documentation to the Court's attention then it must be included with your submission to the Court.

The written submission should contain the following:-

A statement of the case: clearly identify the issue(s) in dispute/ details of the claim giving rise to the appeal and if relevant, the particular sections of the legislation being relied on.

Background: a concise statement of the factual background. In collective disputes include details of the company/organisation, the number of staff employed, details of relevant terms and conditions of employment. In individual disputes include details of dates of employment, position(s) held and rate of pay. Give details of when the issue first arose and the steps taken to try and resolve the dispute.

Arguments: set out the key points in support of the case. Reference and include any Company/Union Agreements or previous cases that support the arguments. Give a summary of any legal arguments and case law that will be relied upon in the course of an appeal. Include copies of

cases being relied upon in support of the case, identify relevant paragraphs. Try and deal with arguments that the other party might make.

Conclusion: summarise the arguments and indicate what the Court should recommend/decide and why the case should succeed or not succeed.

Stage Four: Hearing before the Court

Conduct of the Hearing

The conduct of the hearing will be regulated by the Chairman of the Division of the Court hearing the case. A party to the case may be represented by: -

- A Trade Union Representative
- A Representative of an Employers Organisation
- Solicitor or Counsel
- With the consent of the Court, any other person of their choosing.

A Court Secretary attends the hearing to support the members of the Division in an administrative capacity.

Court Proceedings on the Day of the Hearing

Parties should arrive at the hearing venue at least 15 minutes before the hearing commences. The Court Secretary will be available on arrival to explain the formalities and protocol and for the parties to sign in before the hearing begins.

The Court Secretary will supply the names of the Court members prior to the start of the hearing. During the hearing the Chair of the Court may be addressed as “Chairman” or “Madam Chairman” and the members of the Court as Mr X or Ms X.

The Court Secretary shall announce the case and the parties will stand when the Court enters and leaves the Court. Except in such cases as the Court considers it convenient to take the written submissions as read, each party will stand and read their submission in turn and will then be invited to comment on the other party’s submission. This should not be taken as a further opportunity to re-state their case; rather it is simply an opportunity to comment

on the opposing submission. To fully understand the case being presented, the Court will then proceed to ask questions of both parties.

The Court members are not advocates for either side. However, in an appeal made under an employment rights enactment, where one party is not represented by legal counsel or otherwise, the Court may provide some assistance during the course of the hearing. Any such assistance will be provided within the limits of the Court's obligations to conduct a fair hearing. All documentation submitted to the Court either in advance, during or after a hearing is also made available to the other party in the case. The Court will not accept information from one party on a private and confidential basis.

NOTE: the Court does not make a record of the hearing available to the parties. With the permission of the Court, in employment rights cases only, parties may arrange to have a stenographer present at a hearing, at their own expense. The Court and the opposing party should be advised in advance of such arrangements. The Court will not require a copy of the Stenographer's report.

Witnesses and Examination under Oath

In employment rights cases, the Court may take sworn evidence. Witnesses will be required to swear an oath or make an affirmation before the commencement of the hearing.

Attendance of witnesses is the responsibility of the party calling the witness. The Court may decide that it is not necessary to hear from all witnesses identified by the parties.

In limited circumstances, the Court may compel a witness to attend by issuing a formal witness summons. Witnesses are first questioned by their own side, and then cross examined by the other side; members of the Court may also ask questions of the witnesses.

Stage Five: Court issues its Recommendation/Determination/Decision

After the hearing the Court will issue a written Recommendation/Determination/Decision as soon as is practical after the close of the hearing, usually within three weeks in industrial relations disputes and within six weeks in employment rights cases.

Employment rights Determinations are appealable on a point of law only to the High Court and may be subject to judicial review.

- The Labour Court cannot award legal costs³.

After the Recommendation/Determination/Decision is issued to both parties it is published on the Labour Court website www.workplacerelations.ie

³ Under the National Minimum Wage Act, 2000 Act, the Court has the power to award reimbursement of reasonable expenses to an employee which were incurred in the bringing of a complaint under that Act.



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